



We heal and inspire the human spirit.

To: DualChoice IPAs

From: IEHP – Delegation Oversight

Date: August 13, 2026

Subject: Updated D-SNP Letter Template – Notice of Dismissal of Coverage Request

Inland Empire Health Plan (IEHP) recently updated the Spanish version of the “**Notice of Dismissal of Coverage Request**” D-SNP letter template. Please note that the previous version suggested the coverage request was denied; however, the notice is intended only to inform members and their representatives that the request has been dismissed.

D-SNP Letter Template Changes

- Notice of Dismissal of Coverage Request (Spanish only)

IEHP requires that the template be incorporated into your workflows as soon as possible. IEHP will begin auditing the implementation of the updated template for letters dated on or after **October 1, 2026**.

The letter templates mentioned can be found at the following location:

www.providerservices.iehp.org > Resources > Resources for Providers > Forms > D-SNP Letter Templates or [click here](#).

For questions, please contact Jessica Gonzalez, Delegation Oversight Manager, at gonzalez-j6@iehp.org or the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347, or email ProviderServices@iehp.org.

All IEHP communications can be found at www.providerservices.iehp.org > News & Updates > Notices